

How did we do? At Premier Education we're always striving to offer your child the best experience possible. That's why we would very much appreciate JUST TWO MINUTES of your time to tell us how we rated.

## Q1 Please provide us with some details.

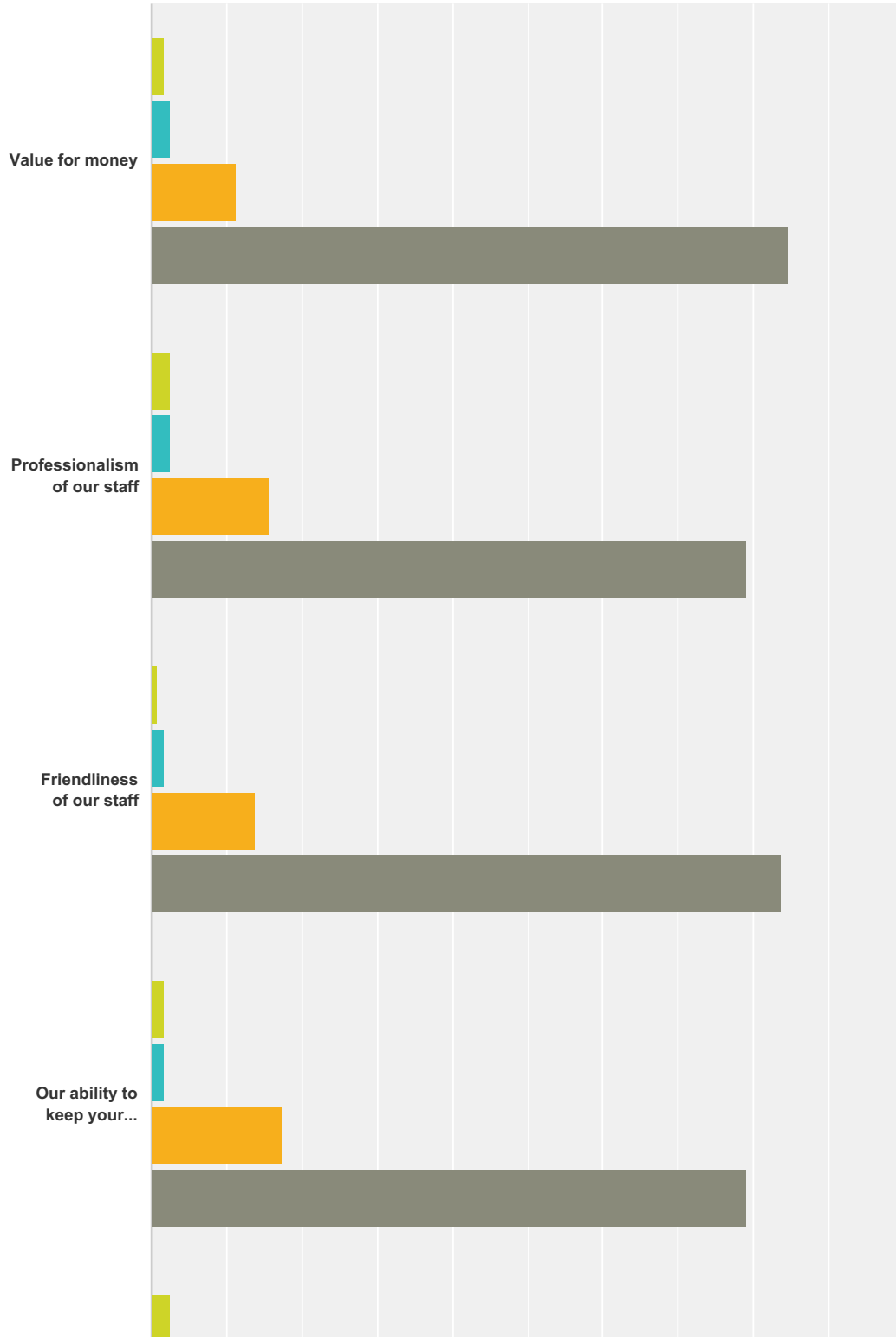
Answered: 115 Skipped: 1

Answer Choices	Responses	
Your Name	99.13%	114
Child's name that attended our course	100.00%	115
Post code	100.00%	115
Course attended	99.13%	114
Email address	99.13%	114
Telephone number	89.57%	103

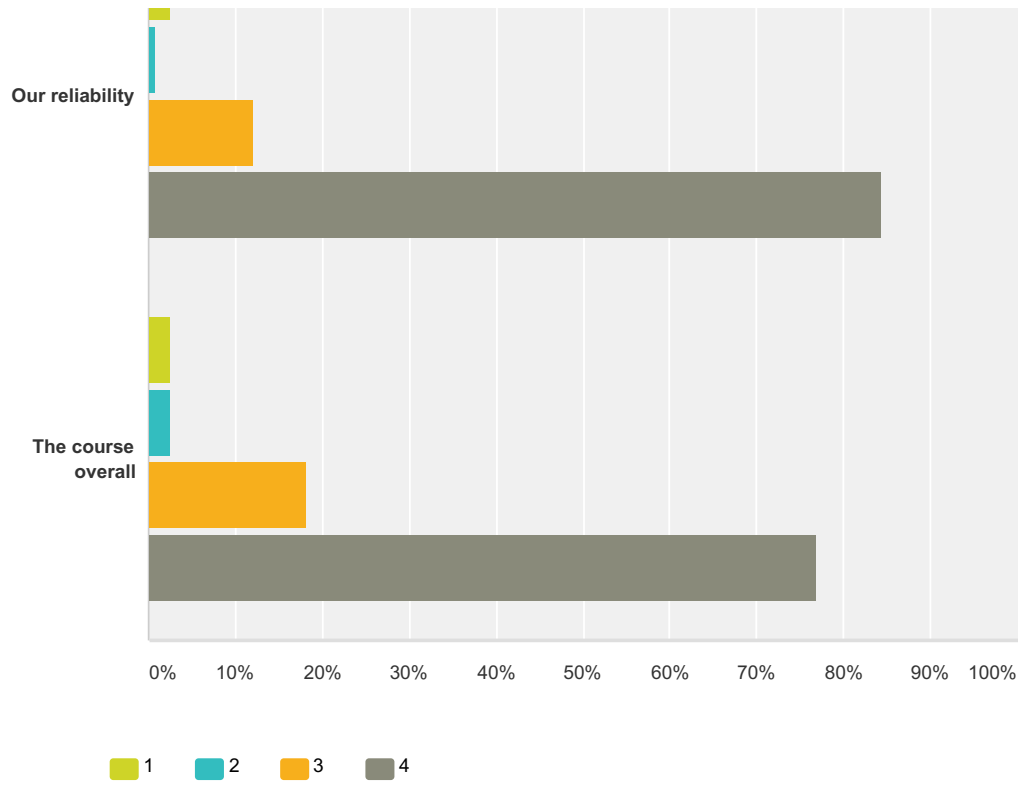
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**Q2 Following the latest course, please rate our service based on the following statements. (Please rate as follows: 1 = Below Average 2 = Average 3 = Good 4 = Excellent)**

Answered: 116 Skipped: 0



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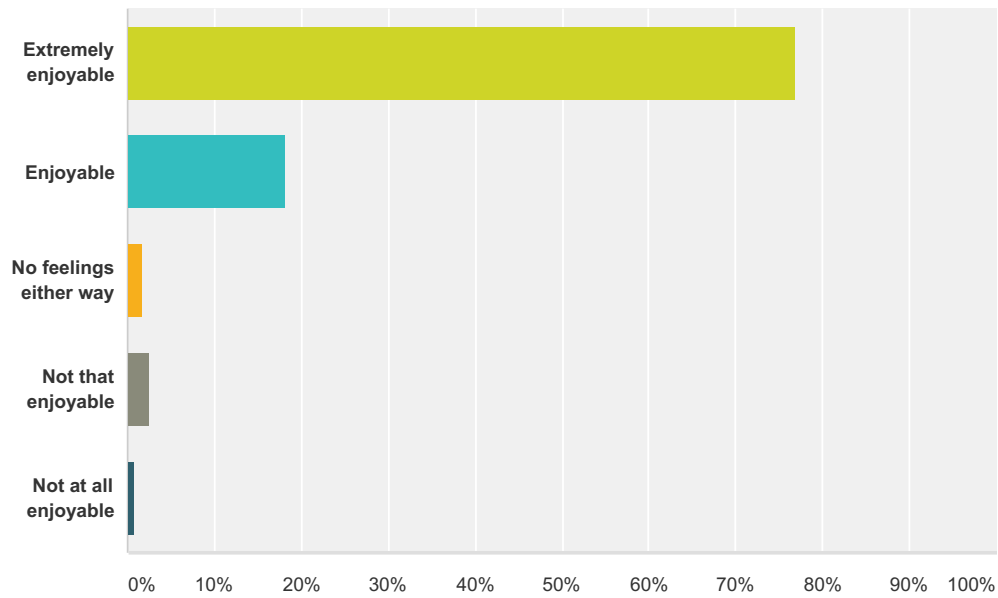


	1	2	3	4	Total
Value for money	1.72% 2	2.59% 3	11.21% 13	84.48% 98	116
Professionalism of our staff	2.61% 3	2.61% 3	15.65% 18	79.13% 91	115
Friendliness of our staff	0.86% 1	1.72% 2	13.79% 16	83.62% 97	116
Our ability to keep your children interested	1.74% 2	1.74% 2	17.39% 20	79.13% 91	115
Our reliability	2.61% 3	0.87% 1	12.17% 14	84.35% 97	115
The course overall	2.59% 3	2.59% 3	18.10% 21	76.72% 89	116

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### Q3 As far as you are aware, how enjoyable did your child find the course?

Answered: 116 Skipped: 0

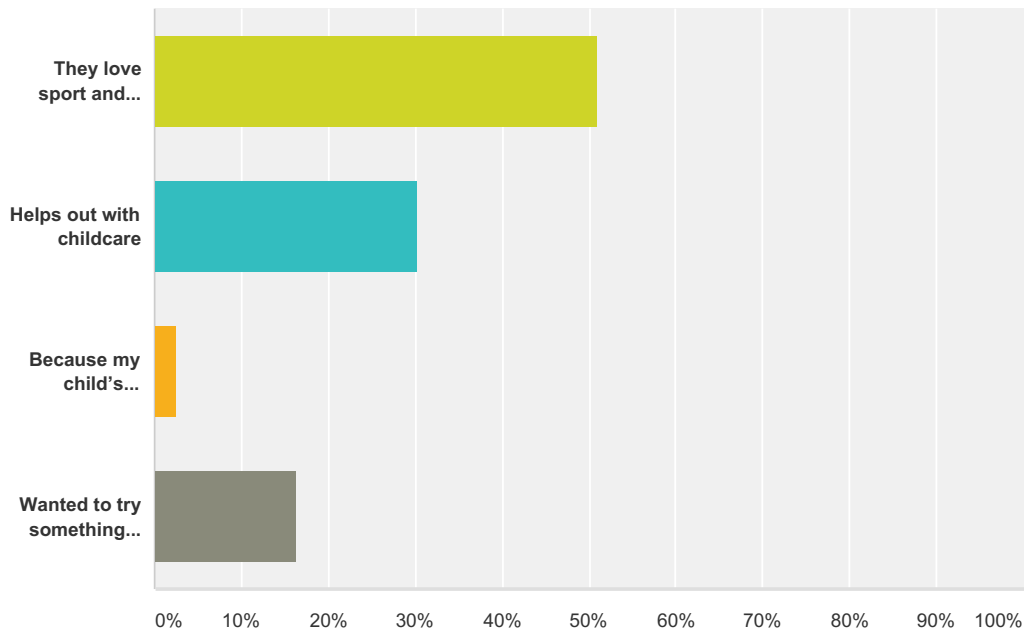


Answer Choices	Responses
Extremely enjoyable	76.72% 89
Enjoyable	18.10% 21
No feelings either way	1.72% 2
Not that enjoyable	2.59% 3
Not at all enjoyable	0.86% 1
<b>Total</b>	<b>116</b>

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### Q4 Why did you book your child / children onto the course?

Answered: 116 Skipped: 0

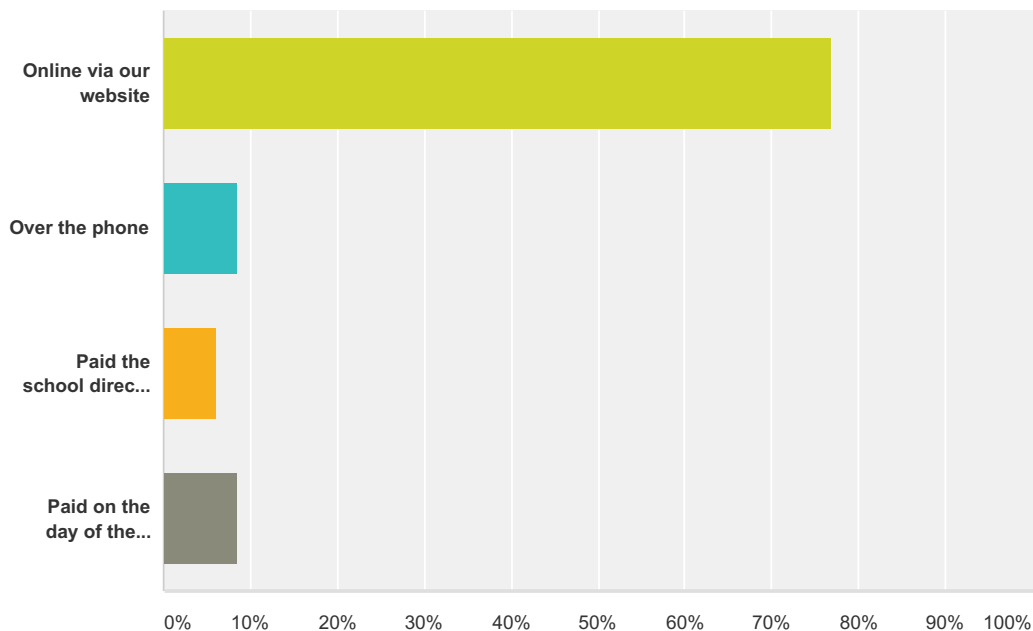


Answer Choices	Responses
They love sport and physical activity	50.86% 59
Helps out with childcare	30.17% 35
Because my child's friend/s attended	2.59% 3
Wanted to try something new/different	16.38% 19
<b>Total</b>	<b>116</b>

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### Q5 How did you book your child onto the course?

Answered: 116 Skipped: 0

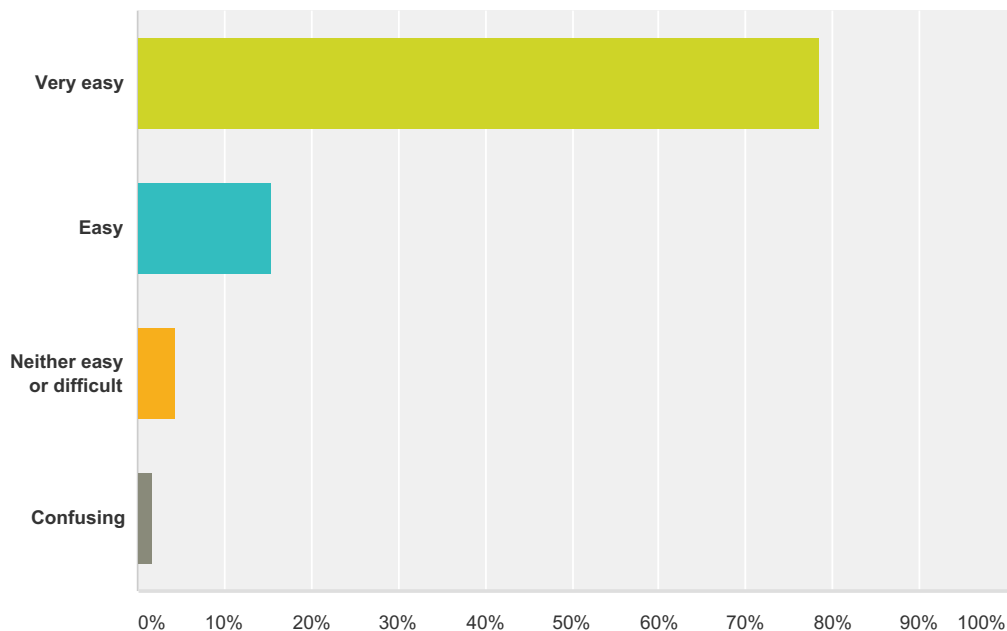


Answer Choices	Responses
Online via our website	76.72% 89
Over the phone	8.62% 10
Paid the school direct after completing a booking form	6.03% 7
Paid on the day of the course with a completed booking form	8.62% 10
<b>Total</b>	<b>116</b>

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### Q6 How easy did you find booking your child onto the course?

Answered: 116 Skipped: 0



Answer Choices	Responses
Very easy	78.45% 91
Easy	15.52% 18
Neither easy or difficult	4.31% 5
Confusing	1.72% 2
<b>Total</b>	<b>116</b>

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**Q7 Please provide us with any additional information that will help us improve our service to you and your family in the future?**

Answered: 71 Skipped: 45